

# PERSONAL PROTECTIVE EQUIPMENT ISSUE REGISTER

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## RCL TRAINING AND DEVELOPMENT PLAN SHORT TRAINING SESSION ATTENDANCE SHEET

Title: (RCL 84) - FOXES	Date: 17/01/2023
Location: 21 MOORFIELDS	Start Time: 07:30
Duration (Minutes) 30 mins	End Time: 08:00
Presenter's name: Jason Wray	Presenters Signature:

Candidate's Name	Name of Candidate's Employer	Candidate's Signature		
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M. THOMAS	RCL / STAFFORD BRIDGE /247 NATIONAL	1 Confirm that I have understood the Toolbox Talk		

Grant Claim information Note: Claims can only be made for your employees or labour-only sub-contractors

No. Attended 14 Duration 30 mins Total Time 7 hours Employer Reference 2453745





### Toolbox Talk No. 84 FOXES

### **Mess and Smells**

As well as barking and screaming, foxes communicate with each other using scents. They produce strong smelling urine and faeces to mark their territories. You may occasionally find that a fox is visiting and leaving a smelly message behind! If your site is very important for a fox, it is likely to mark the area with strong smells very regularly in order to mark out its territory. Foxes are blamed for ripping open plastic bin liners and overturning dustbins. While foxes will scavenge from almost everywhere, it should be remembered that domestic cats and rats have very similar habits and may be to blame for causing a mess.

### Disease

Many dogs and foxes carry sarcoptic mange mites, which cause characteristic bald patches, usually originating at the base of the tail. This is canine mange, which cannot harm cats or humans. Affected animals can be treated by medication in food. The mange mite can survive off its natural victims for a considerable period, so physical removal of infected animals will not create a mange free environment. Mange can infect dogs but is easily treated and in practice is rarely caught by dogs. Foxes do not carry diseases that can be spread to humans. Foxes do not carry the dog disease distemper. They can carry Weil's disease, against which dogs can be vaccinated. Like dogs they can host the parasite Toxocara canis. However, unlike dogs foxes rarely host the parasite.

### **Feeding foxes**

Some people love to feed foxes in order to attract them into their garden. Due to man's carelessness there is plenty of food available to foxes; even in winter they do not go short of food. Leaving food out does however, help pests like rodents and these are far more of a problem for human beings. Feeding foxes can also make them braver and less cautious of people, which may then bring them into conflict with humans. We do not therefore recommend that people feed foxes.

### **Deterring Foxes**

The hazards which foxes pose to people are very small indeed and the nuisance they may cause is usually short lived. Foxes very rarely spread any diseases and live largely in harmony with man, they also help to control pests by preying on rats, mice and pigeons. Foxes are protected and it is illegal to gas or poison them and most forms of snaring are also illegal. The following humane and effective actions are recommended:

- 1. Make sure it really is foxes that are causing the problem domestic pets or other animals such as rats could be responsible.
- 2. Remove possible sources of food such as plastic bin liners full of kitchen waste.
- 3. If foxes have made a home in your site use strong smelling repellents and then carefully block access to their earth. First of all place a strong smelling repellent around the entrance to the earth. After a few days, lightly block the entrance with soil, so that the vixen can dig out and remove any young foxes that might be living there. Once you are sure that foxes are no longer using the earth, you can block it up more securely. Foxes usually leave their dens in June.
- 4. You can deter foxes with strong smells such as the repellents used to deter dogs and cats.
- Pest control contractors can be called in to humanely catch foxes occupying buildings. They will then be released in a rural environment.

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# RCL TRAINING AND DEVELOPMENT PLAN SHORT TRAINING SESSION ATTENDANCE SHEET

Title: (RCL 89) - ISO9001 QUALITY MANAGEMENT SYSTEM	Date: 19/01/2023
Location: 21 MOORFIELDS	Start Time: 07:30
Duration (Minutes) 30 mins	End Time: 08:00
Presenter's name: Jason Wray	Presenters Signature:

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Grant Claim information Note: Claims can only be made for your employees or labour-only sub-contractors

No. Attended	Duration	Total Time	Employer Reference
12	30 mins	6 hours	2453745
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### Toolbox Talk No.89 ISO9001 QUALITY MANAGEMENT SYSTEM

Raphael Contracting has been awarded ISO9001 certification for the way it manages its business operations and customer relationships. ISO9001 certification means that Raphael Contracting has to continually find ways to improve its operational performance and customer satisfaction. This means that Raphael Contracting will have an independent auditor check its processes and results on an annual basis, according to an international standard of achievement.

### ISO9001 is voluntary and there is no legal requirement to have it, but it will help us:

- To meet the requirements of main contractors / customers
- Stay 'ahead of the game' and our competitors
- Score well in tenders and secure contracts and
- Fully implement our quality policy and customer satisfaction measures
- Manage risk in operations, in contracts and in the supply chain
- To ensure compliance with legislation
- Ensure that our processes are repeatable everyone does things the same way and uses the same forms
- Improve our efficiency, performance and hopefully our sales and profitability as well.

### What is the company going to do for ISO9001?

### This is set out in our quality policy and our improvement plan for the year, as a minimum we will need:

- To set an outstanding quality of service that meets and exceeds the expectations of our clients and to set the
  highest possible standards within Raphael Contracting Ltd. offering a joinery and carpentry installation service
  across the UK that is superior to our competitors.
- To put our customers first. To be resourceful and innovative in exceeding our customer needs and expectations, open to new ideas and adaptive to change. We will listen to them and endeavour to always meet their needs. To uphold, respect and continue to develop our reputation of delivering reliably for our clients without fail
- We will always remember that our customers are the very purpose of our business and that our people and standards of work are the means to satisfy those customers. Understanding what satisfies our customers and motivates our employees will be the fundamental principle behind our success as a service-led company.
- To supply the highest quality products competitively and sustainably, with due regard for their environmental impact
- To continue supporting our people, respecting their contributions and promoting their development
- To prioritise the health and safety of our people, those who may be directly affected by our work and in the local communities in which we work
- To continue to develop long term relationships with partners both within our supply chain and as part of the supply chain of others
- To identify objectives across the business aimed at continual improvement of our operational processes and
  enhancing customer satisfaction and to communicate these objectives throughout the organization, ensure that
  they are understood and review them for effectiveness and suitability. Where required, we will undertake
  appropriate corrective action to achieve the desired results. Objectives will be linked to achievable targets for
  our staff and sub-contractors.
- To deliver in the future what we have successfully achieved in the past

### What do I need to do?

- Appraise yourselves of the quality policy statement
- Tell us if you have any suggestions. We need your feedback and suggestions for continual improvement
- Tell us if you notice any areas of inefficiency that could be improved

For more information or to put forward suggestions, speak to your Line Manager in the first instance, also our IMS Manager Paul Bennett would welcome your suggestions.

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